

Competence Profile

Table of Contents

About iCentra	5
Vision	5
Mission	5
Our Story	6
Core Values	7
Brand Promise	8
ICE Approach	9
Public Sector Transformation	10
Select Clients	11
iCentra Transformation Journey	12
Transformation at FIRS	13
Transformation at CBN	17
Transformation at NNPC	20
Transformation at FCTA	22
Transformation at Other Public	25

Table of Contents

Private Sector Transformation	29
Select Clients	30
Transformation at Private Sector Institutions	31
Development Sector Transformation	33
Select Clients	34
Transformation at Development Sector	36



Transformation Starts with iCentra

Driven by the passion to become a reputable Center of Excellence for innovation from Africa to the rest of the world, over the last 15 years iCentra has meticulously and painstakingly curated high-level competence, credibility, tools and resources that position us as the transformation partner that individuals and organizations need to accelerate growth and optimise performance for excellent outcomes.

Specifically, at iCentra, deploying our business and technology solutions competence, we are able to transform organizations of all sizes by helping them to:

About iCentra

iCentra is a global technology and business solutions company driving transformation that empowers people and organizations to achieve excellent performance.

We leverage innovation and technology to transform people and organizations for excellent performance. Through strategic partnerships, we deliver exceptional results, with a strong emphasis on creating value for all stakeholders.

Our expertise spans Enterprise Transformation, Security & Risk, Strategy & Execution and Learning & Talent Optimization.

Leveraging
innovation
and
technology



Our Vision

To be the Centre of excellence where people and organizations find tools and resources to thrive, innovate and create new opportunities.



Our Mission

Leveraging innovation and technology to transform people and organizations for excellent performance.



Our Story

Founded in 2009 in Abuja, Nigeria, iCentra emerged with a bold vision: to transform the business landscape by enhancing individual and organizational performance. Our mission goes beyond mere service delivery—we are dedicated to creating genuine value for clients and stakeholders.

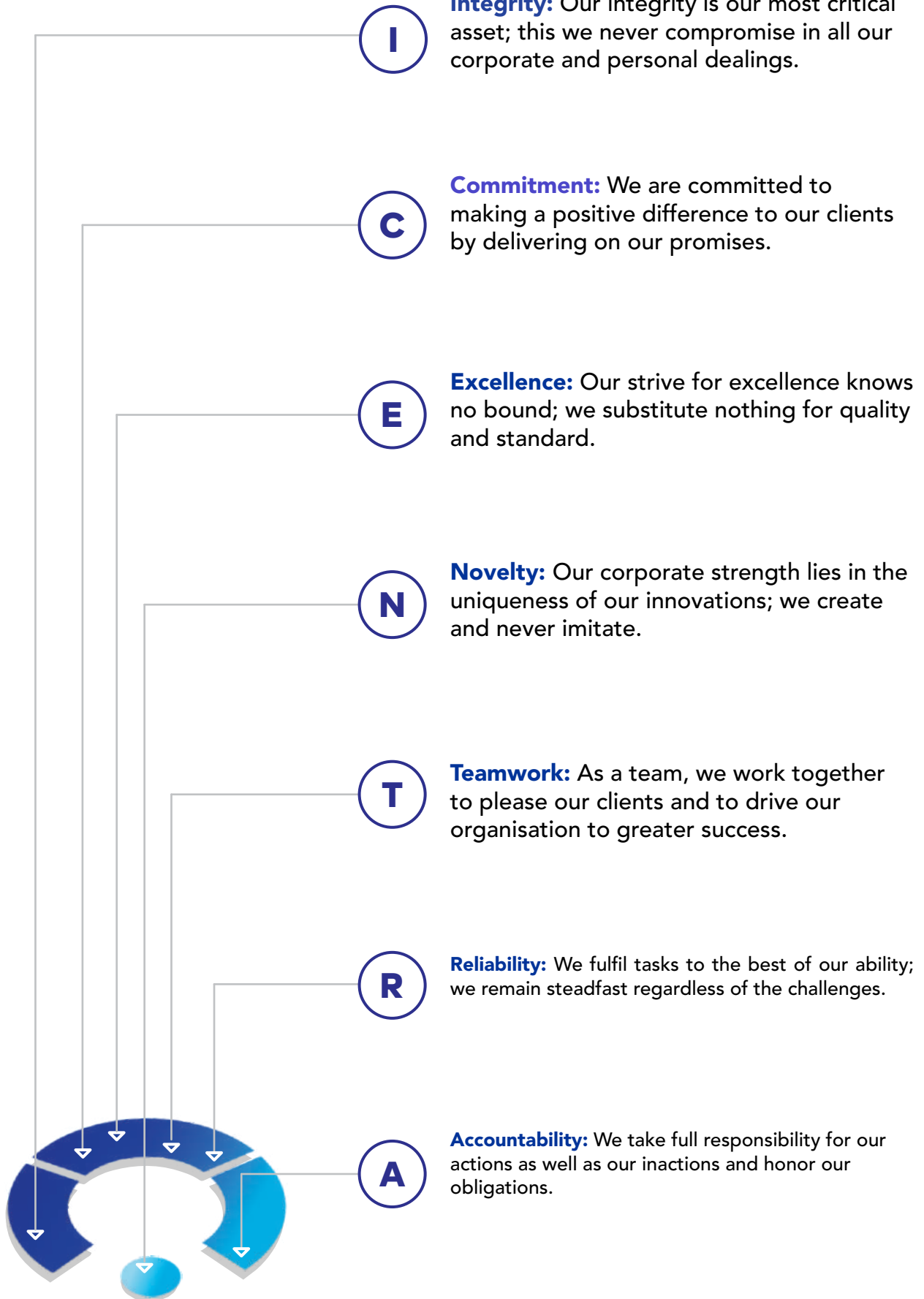
Our name, iCentra (Innovation Centre) was coined from our aspiration to be the centre of excellence in innovation, from Africa to the rest of the world. Our core philosophy remains unchanged: a relentless pursuit of excellence, a commitment to performance optimization, and a passion for catalyzing positive change in the global business ecosystem.

Over the one and a half decades, iCentra has evolved into a dynamic and globally recognized business and technology solutions company. From its West African root, iCentra has expanded its global footprint with strategic offices established in Texas, United States, and London, United Kingdom. This geographic reach enables us to serve a broad spectrum of clients, both domestically and internationally, facilitating innovation, growth, and operational excellence.

Our dedicated team of professionals combines their deep industry knowledge with cutting-edge technology solutions to tackle complex challenges and drive sustainable success.



Core Values



Brand Promise

At iCentra, we collaborate with our clients to help drive the needed transformation, create superior value and optimize growth for improved performance.

We provide the tools and resources that help them align business with the right technology solutions, and we equip them with execution capabilities for organizational projects, programs and portfolios; while also working closely with them to guarantee an effective linkage between business objectives and human capacity development needs.

Delivering
transformation
for excellent people
and organizational
performance!



iCentra Solutions

Explore how we seamlessly integrate innovative technology solutions, provide profound business insights, equip your team with execution capabilities, and empower your workforce to excel in a rapidly changing business landscape.

Discover our tailored solutions in Enterprise Transformation, Security & Risk, Strategy & Execution and Learning & Talent Optimization to drive value, growth, and performance across your organization.

Enterprise Transformation

Digital Transformation
Organizational Transformation
Agile Transformation

Security and Risk

Cybersecurity
IT Governance
Risk Management
ISO Standard Implementation

Strategy and Execution

Strategy Management
Change Management
PMO Solutions
Advisory

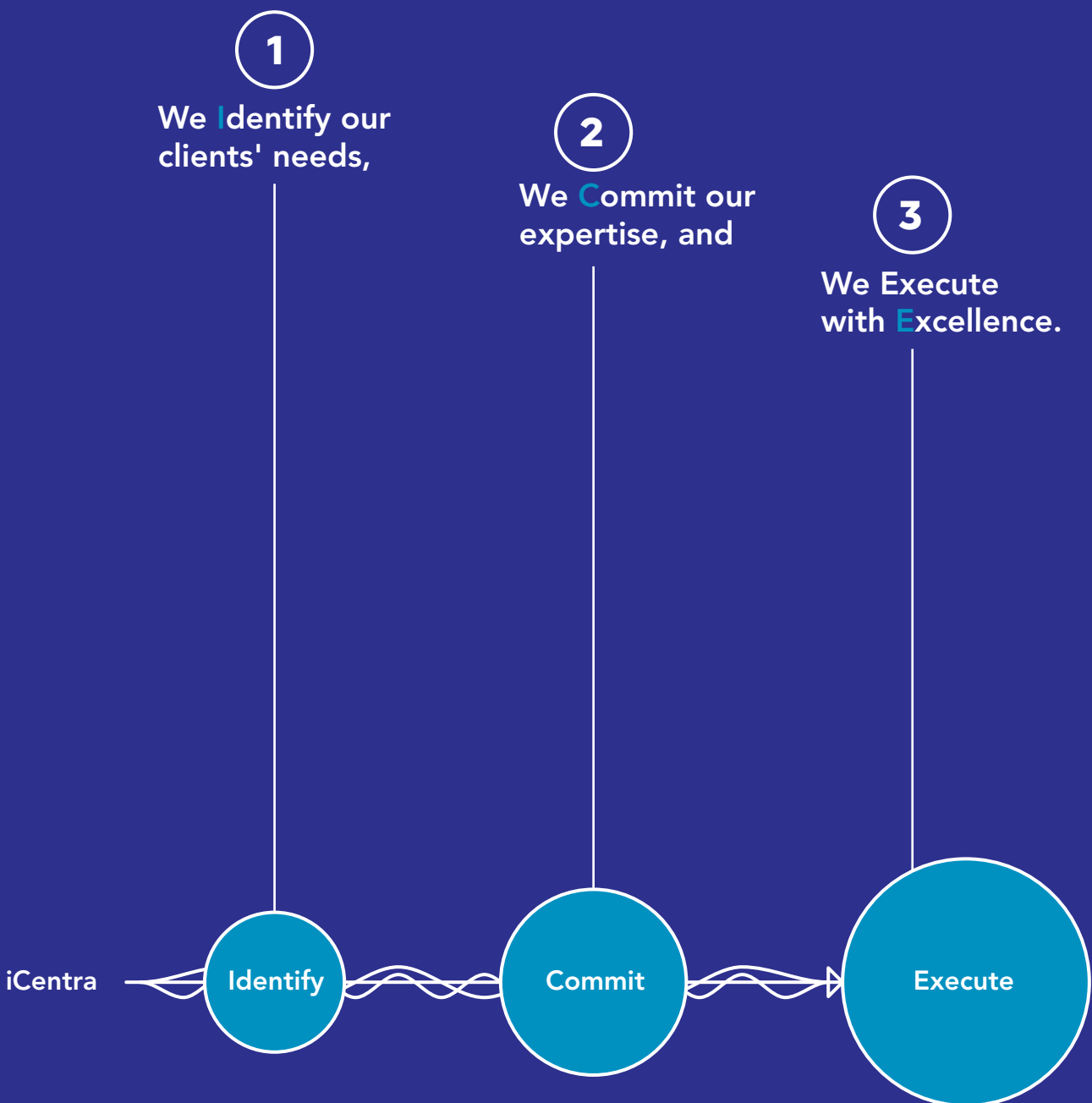
Learning and Talent Optimization

Learning & Development
Talent Optimization



ICE Approach

At iCentra, our service delivery is tailored towards enhancing clients' performance using the ICE Approach:

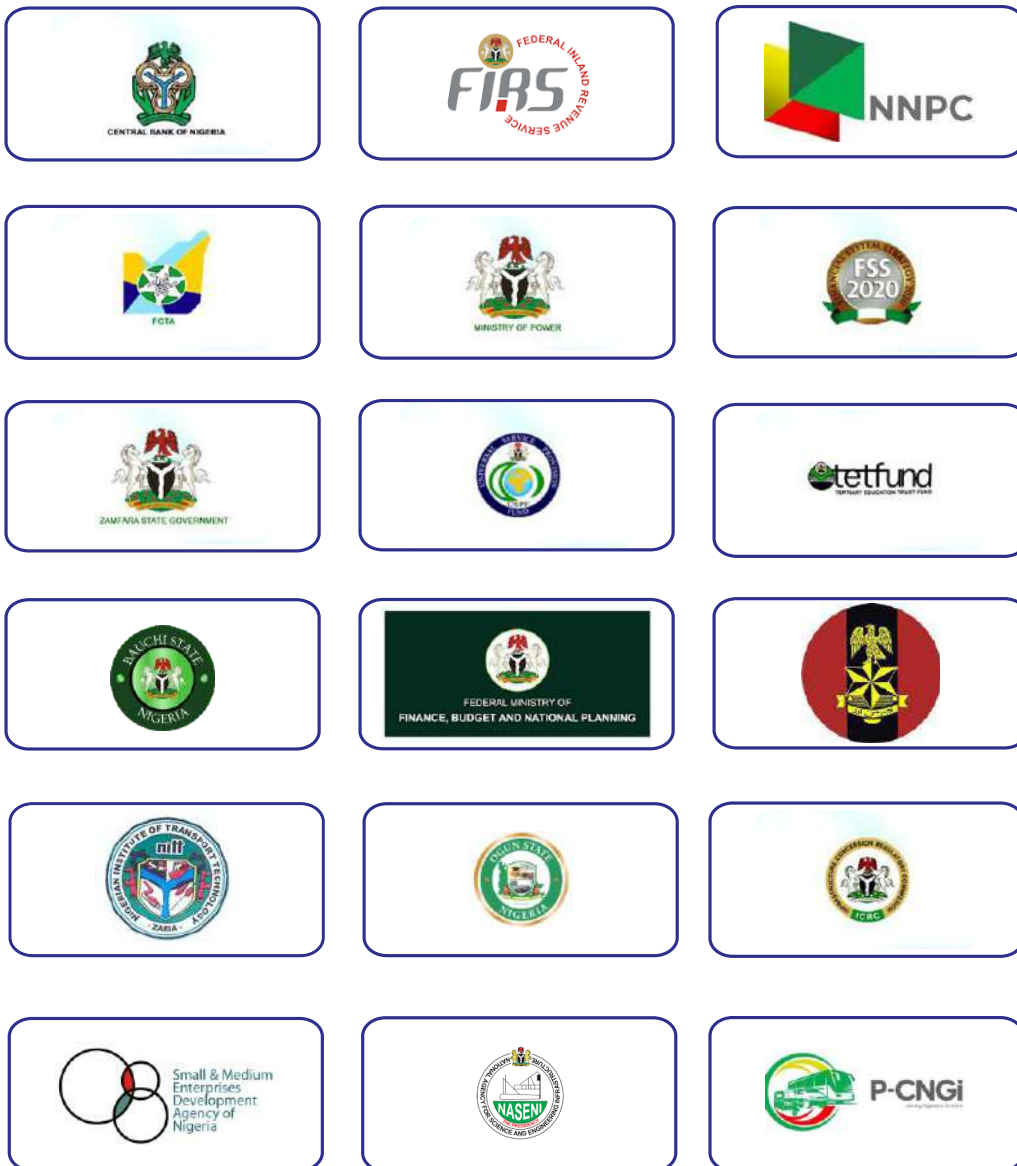




Public Sector Transformation

Select Clients

We have over the years transformed organisations in the Public Sector for better service delivery and operational performance





Transformation at Federal Inland Revenue Service





Transformation at FIRS

- Implemented the Information Security Management Systems and ISO 27001 certification for exchange of tax information with OECD.
- Implemented cybersecurity solutions; vulnerability assessment and penetration test for Exchange of information Center(EOI).
- Provided continuous improvement and technical support for the Enterprise Programme Management Office.
- Provided technical and capacity support to the Digital Innovation Support Group.
- Provided capacity support to the Business Analysis and E-Services Unit.
- Provided capacity support to the Risk Management Department.
- Provided capacity support to the Facility Management Department.
- Supported in setting up and building capacity at the Information Security Management System Unit.



**50+
Programs
Delivered**

**1000+
delegates
trained**



- Coaching, mentoring and training FIRS staff, project and program managers
- Advanced Project Management Training for Staff in Project Management Department
- Project Management Prep Training for Building and Works Dept.
- Introduction to Business Analysis Training for Business Analysis and E-services Unit



- Building a Business Case Training for Business Analysis and E-services Unit
- Applying Enterprise Business Case for Business Analysis and E-services Unit
- Six Sigma Yellow Belt Training for Digital Innovation Support Group (DISG)
- DevOps Training for Digital Innovation Support Group (DISG)



- Agile Project Management for Digital Innovation Support Group (DISG)
- Advanced Program Risk Management for PMO
- Performance Indicator and Performance Target for PMO
- Project Based Cost-Benefit Analysis for PMO



- Leading People/Office Management
- Schedule/Budget & Control
- ISO/IEC 27032 Cybersecurity Foundation Training
- ISO/IEC Lead Cybersecurity Manager Training
- ISO/IEC 27001 Lead Implementer Training



- ISO/IEC 27001 Lead Auditor Training
- ISO/IEC 27001 Foundation Training
- ISO/IEC 31000 Risk Manager Training
- ISO/IEC 31000 Lead Risk Manager Training
- PMI Risk Management Professional Training



- ISO/IEC 27035 Incident Management Lead Manager Training
- ISO/IEC 27035 Incident Management Foundation Training
- ISO/IEC 22031 Business Continuity Management-Lead Auditor Training
- ISO/IEC 22031 Business Continuity Management-Lead Implementer Training



Transformation at Central Bank of Nigeria





Transformation at CBN

- Implementation of CBN Enterprise Program Management Framework
- Enterprise Project, Programme and Portfolio Management Maturity Assessment
- Project Review and Evaluation of the Development of New CBN Branch Building, Gombe.
- Project Review and Evaluation of the Development of Center of Excellence at Bayero University, Kano.
- Project Review and Evaluation of the Development of CBN Diagnostic and Treatment Center, Ibadan.
- Project Review and Evaluation of the Intervention at Queen Elizabeth Secondary School, Ilorin.
- Project Review and Evaluation of the Intervention at Rumfa College, Kano.
- Project Development
- Project Leadership Training
- Project Impact Evaluation and Assessment Training
- Microsoft Access Training
- Project Management Masterclass Training



11
Programs
Delivered

137
delegates
trained



Transformation at Nigerian National Petroleum Corporation





Transformation at NNPC

- Disciplined Agile Scrum Master (DASM)
- Disciplined Agile Senior Scrum Master (DASSM)
- Certified Business Data Analytics (IIBA - CBDA)
- Certified Business Analysis Professional (IIBA - CBAP)
- PMI Agile Certified Practitioner (PMI - ACP)
- Project Management Professional (PMP)
- Lean Six Sigma Green Belt (LSSGB)
- Digital Transformation & technology Innovation Fundamentals
- Agile Project Management Foundation
- Agile Business Analysis Foundation
- Advance Business Analysis for Project Managers
- Fundamentals of Effective Programme & Portfolio Management



12
Programs
Delivered

245
Delegates
trained



Transformation at Federal Capital Territory Authority





Transformation at FCTA

- Project Management and Communication Skills Training
- Information Communication Technology (ICT) Workshop
- Leadership & Communication for Effective Project Delivery
- Change Management Training



4
Programs
Delivered

96
Delegates
trained



Transformation at other Public Sector Institutions



Transformation at Other Public Institutions



Transformation/Change
Management and Capacity
Support



Feasibility Studies for
Selected Infrastructural
Projects in Bauchi State



Guidelines and Policy
Framework for Mass Transit
Transportation



Technology Road Map
Development (Programme
Development and Networking
with Industry)



Zamfara State Bond
Project Monitoring

Transformation at Other Public Institutions



MINISTRY OF FINANCE, BUDGET
AND NATIONAL PLANNING

Capacity Development for YouWin Programme



Training and Certification on Microsoft Project & Effective PM for Key Project Personnel



Project Management and MS Project Fundamentals



Project Management Professional (PMP) Training



Monitoring and Evaluation of all Capital Projects

Transformation at Other Public Institutions



Change and Schedule
Management Training



Ogun GIS Change
Management Services



Project Management
Training



Capacity Support
- Induction/Orientation
Programme



ICT & Information
Management Training



Private Sector Transformation

Select Clients

For more than a decade, we have provided business solutions to top businesses and organisations in the private sector, consolidating our history of value delivery and experience across industries.



Transformation at Private Institutions



Project Management
Training



Organizational
Transformation/Change
Management Project



Project Management
Professional (PMP) Training



Business Innovation
& Strategy Training

Transformation at Private Institutions



Business innovation
& Strategy Training



Customized Project
Management Training



Project Management
Services



Project Advisory
Services



Development Sector Transformation

Select Clients

We have partnered with organisations in the Development Sector to build more capacity and deliver good and value in the industry.



Transformation at Development Sector



Establishment of Enterprise
Program Management Office



Coaching and mentoring of
CSOs on Financial Processes
and Procedures



Coaching and mentoring of
CSOs on Organizational
Strategy and Policy
Development

Transformation at Development Sector



Coaching, Mentoring and
Training on Project
Management



Project Management
Professional (PMP) Training



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